



## Where to Go For Help

### HRIS Service Desk

The HRIS Service Desk supports users with the following State HR systems: Y.E.S., Job Board, Talent Acquisition, MAP, HRIS, and Data Warehouse. For assistance with HR, Benefits, or Payroll contact your [agency HR](#) or [Payroll Department](#).

Effective July 20, 2020 the HRIS Service Desk will no longer perform password resets for users. Do NOT email personal information to the service desk.

- Hours of Operation **Monday through Friday from 8:00 AM - 5:00 PM**
- Phone Number **(602) 542-4700**
- Email [hrisservicedesk@azdoa.gov](mailto:hrisservicedesk@azdoa.gov)

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### New Password Reset System

Effective July 20, 2020 a new Password Reset tool is being used for Y.E.S., Talent Acquisition, MAP, HRIS and Data Warehouse. Employees are automatically enrolled to use the new tool.

- Online Password Reset > [hrsystems.azdoa.gov/reset](https://hrsystems.azdoa.gov/reset)
- Automated Password Reset Phone **(602) 542-4700, option 1**

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### Quick Links:

- [State of Arizona HR Portals](#)
- [HR Systems Upgrade 2020 Project Website](#)
- [Employee News and Updates](#)
- [Find my Agency HR Contact](#)